



FACT SHEET

U.S. Air Force Fact Sheet 28TH MEDICAL GROUP

Hours of operation:

Monday - Friday, 7:30 a.m. - 4:30 p.m.

Closed on Federal Holidays, ACC down days and every 3rd Wednesday of the month at 12:00 p.m. for training.

To make an appointment, call (605) 385-6700

To request a prescription refill, call (605) 385-3467

Also, please visit www.TRICAREonline.com to make or cancel appointments, request prescription refills, view your personal health record, find new announcements, research medical information, access articles from the 28th MDG, and create a personal health summary. You will need to register on the website if you have not already done so.

Mission

Provide a fit and healthy force for global response

Vision

An elite team providing a Patient-Centered Medical Home

Values

Integrity First, Service Before Self, Excellence in All We Do, Compassion, Teamwork

Squadrons

-- 28th Medical Operations Squadron:

Family Practice Clinic

The Family Practice clinic is a multi-disciplinary clinic made up of four Family Health teams, each with 2 providers, a Pediatrics team and a Women's Health team. We are dedicated to providing efficient, quality care to TRICARE prime beneficiaries from the ages of newborn to 65 years.

Optometry Clinic

The Optometry Clinic provides primary eye care services for active duty personnel, dependants, and TRICARE Prime beneficiaries. We conduct routine eye examinations for glasses and gas-mask inserts, as well as renewing contact lens prescriptions. We also diagnose, treat, and manage diseases and disorders of the eye.

Dental Clinic

The Dental flight is a full service dental clinic whose mission is to maintain active duty personnel in top dental health and ready to deploy at all times. Our dentists and technicians provide a full range of dental services to include: examinations, cleanings, general dentistry, prosthodontics, periodontics, endodontics and oral surgery.

Flight Medicine Clinic

The Flight Medicine clinic plans, coordinates, and provides oversight for base preventive, environmental, and aerospace medical operations. Our Flight Surgeons provide medical care for aircrew & their families and integrate key ORM analysis to minimize potential pilot fatality. The clinic also manages periodic physical/occupational exams for flying/special duty personnel.

Mental Health Clinic

The Mental Health flight is made up of a number of helping programs aimed at maintaining mission readiness and enriching the lives of our military families. We are located in the 28th Medical Group next to the Dental Clinic.

Physical Therapy Clinic

The Physical Therapy clinic specializes in the treatment and management of acute sprains/strains of lower and upper extremities, axial skeletal pain management and post-operative orthopedic rehab. We offer an exercise area with bikes (upper and lower), elliptical, treadmill, UBE, BAPS (ankle/knee balance integrator) and many other rehabilitative tools.

Health & Wellness Center (HAWC)

The purpose of Air Force health promotions is to enhance readiness through optimal health and total force fitness by encouraging people to follow healthy lifestyles and avoiding harmful behaviors. The health promotions programs offered at the HAWC provide people with the knowledge and skills to change lifestyle behaviors to move toward a balance of physical, emotional, intellectual, social, and spiritual health.

Public Health Clinic

Public Health is divided into two sections comprised of Community Health and Force Health Management. Community Health encompasses Food Safety & Sanitation, Communicable Disease Prevention and Surveillance and Entomology programs. Force Health Management covers the Hearing Conservation, Occupational Health, Fetal Protection, Medical Standards, Deployment Medicine, Preventive Health Assessment (PHA) scheduling and PIMR Admin programs.

-- 28th Medical Support Squadron:

Laboratory Services

Stool Occult Blood Collection Instructions
Instructions For Fasting
Glucose Tolerance Test (GTT) instructions
Semen Collection Instructions
Stool Collection Instructions
24-Hour Urine Collections
Pinworm Instructions

Pharmacy

Refills can be called in on the 24-hour automated telephone refill system or ordered online through the TRICARE Online Pharmacy Refill option. Prescriptions can be picked up after two duty days, after noon. Prescriptions not picked up will be returned to stock seven days after they were filled.

Radiology Services

The mission of the Diagnostic Imaging (Radiology) Department is to attain the highest quality radiographs for routine x-ray examinations to assist Health Care Providers in their diagnostic treatment. MRIs and CT scans are also available on a limited basis for adult patients through our joint venture with the Black Hills VA's mobile unit.

TRICARE Service Center (TSC)

TriWest, our western region contractor, operates the TSC and is open for assistance during regular duty hours and on training afternoons, but not Federal Holidays or ACC down days. TriWest and our TRICARE Operations and Patient Administration (TOPA) flight work together to assist you in accessing and understanding your health care benefits and responsibilities. Reach TriWest directly at 1-888-TRIWEST (874-9378), at www.TriWest.com or by visiting the TRICARE Service Center located just inside the front entrance of the clinic.

[Department of Defense Notice of Privacy Practices](#)

Point of Contact

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